

BUSINESS MANAGEMENT SYSTEM POLICY

The business management system policy, which includes the quality control system, environmental management, occupational health and safety as well as energy management, is the basis and the guarantee for the satisfaction of every one of our employees, customers, business partners and society as a whole in accordance with the nature and scale of the risk and securing and efficient energy management, preserving natural resources and environmental protection, which includes pollution prevention and the protection of health and safety, prevention of injuries and occupational diseases. The integrated business process management system is based at the company's site in Osijek. The constant education and training of employees, as well as managers, guarantees that the goals that have been set will be achieved and rationally realized.

The company's accountability is confirmed through its efficient management and constant administering of its business management system policy in all aspects of ATO Inženjering d.o.o. (hereinafter: the company).

Quality, environmental protection, as well as occupational health and safety and the efficient management of energy of the company, are made at every workplace and every employee contributes to it with their work, which is primarily recognized in meeting needs and demands of customers and other interested parties, as well as supporting high industry standards and also optimizing all relevant processes which results in continued improvement of company performance.

Improving the business management system demands constant and permanent development. As such, knowledge, expertise and constant care with regards to education and training ensures an innovative approach to base processes, which in turn allows the management to ensure the availability of all pertinent information and resources which allow for the general and specific objectives to be completed. The business management system is working towards a permanent adaptation with all applicable norms, legal and other requirements regarding environmental protection, health and safety, usage, expenditure and efficiency of energy and supports the procurement of energy efficient and environmentally friendly equipment, products and services, as well as design (of processes, facilities and products), all for the purpose of performance improvement.

We also build trust, basing it on the mutual respect of employees and customers. We strive towards being the best at what we do, focus on what is important to build a recognizable business.

The quality of our services, environmental protection, occupational health and safety and the efficient management of energy in regards to designing, developing supervision and control applications, construction of low-voltage and control cabinets, installation, testing and commissioning and also maintaining electrical plants as well as command and control systems, is guaranteed by the already implemented integrated control system, described in the business manual and its supporting documents.

The main condition for efficient management in the company are perspective expert employees who engage in professional work as well as research and development, while constantly following new industry achievements as well as global trends, ensuring that the best practices and methods are constantly applied.

By introducing a process oriented and strictly defined management system, within which are defined functional and process related spheres of responsibility and the documented execution of all processes, we are trying to place environmental protection, protection of health and safety and the efficient management of energy as a way of work and of creating final products and services. All employees are bound to cooperate in the improvement of the quality of our services, by properly performing and respecting all proper procedures.

Our greatest value are our employees who, through personal dedication and knowledge, are an integral part of achieving our primary goal, satisfied customers. We therefore want to grow closer to all our customers and are always ready for dialogue and finding the optimal solution to the satisfaction of all interested parties.

Our goal is to make ATO recognizable for its high level of service and best business practices, and to ensure that in the regional business environment the best solutions in the field of process automation are equated with ATO Inženjering d.o.o., Osijek.

Osijek, March, 27nd 2017.

For ATO Inženjering d.o.o.
Dejan Đurišić, CEO

